

US Postal Service/Mail Services Western North Carolina



October 2024

United States Postal Service/Mail Services

In the wake of Hurricane Helene, the US Post Office (USPS) anticipates continued improvement of mail delivery operations with local recovery efforts, to include power, connectivity, and roads. There are some facilities unable to provide full retail and mail delivery due to road closures and current conditions.

The following sites are closed with alternative facilities listed:

- **Alexander - 28701 / Alternative location: 2350 Old Marshall Hwy., Alexander, NC 28701**
 - Daily hours M-F: 8:00 a.m. - 4:15 p.m.
 - Open Saturdays: 8:00-10:00 a.m.
- **Bat Cave - 28710 / Alternative location: 3979 Chimney Rock Rd, Hendersonville, NC 28792**
 - Daily hours M-F: 8:00 a.m. - 4:00 p.m.; closed 12:00-1:00 p.m. for lunch
 - Open Saturdays: 9:00 a.m. - 12:00 p.m.
- **Barnardsville - 28709 / Alternate location: 1664 Barnardsville Hwy., Barnardsville, NC 28709**
 - Daily hours: 9:30 a.m. to 4:00 p.m.; closed from 12:00 to 1:30 p.m. for lunch.
 - Open Saturdays: 8:30-10:30 a.m.
- **Cedar Mountain - 28718 / Alternate location: 9515 Greenville Hwy., Cedar Mountain, NC 28718**
 - Daily hours: 8:30 a.m. - 4:00 p.m.; closed 12:00-2:00 p.m. for lunch
 - Open Saturdays: 9:30-10:30 a.m.
- **Chimney Rock - 28720 / Alternate location: 2432 Memorial Hwy., Lake Lure, NC 28746**
 - Daily hours M-F: 8:00 a.m. - 4:00 p.m., closed 12:00-1:00 p.m.
- **Edneyville - 28727 / Alternate location: 1800 Four Seasons Blvd., Ste. 11, Hendersonville, NC 28739**
 - Daily hours M-F: 9:00 a.m. - 5:00 p.m.
 - Open Saturdays: 9:00 a.m. - 12:00 p.m.
- **Gerton - 28735 / Alternate location: 1352 Charlotte Hwy., Fairview, NC 28730**
 - Daily Hours M-F: 8:30 a.m. - 4:30 p.m.
 - Open Saturdays: 10:00 a.m. - 12:00 p.m.

- **Green Mountain – 28740 / Alternate location: 670 W. Main St., Burnsville, NC 28714**
 - Daily hours M-F: 8:30 a.m. – 4:30 p.m.
 - Open Saturdays: 9:00 a.m. – 12:00 p.m.

- **Hot Springs – 28743 111 Bridge St., Hot Springs, NC 28743**
 - Daily hours: 9:00 a.m. – 4:00 p.m.; closed 11:30 a.m. – 1:00 p.m. for lunch.
 - Open Saturdays: 9:00–10:30 a.m.

- **Marshall – 28753 /Alternate location: 100 S. Main St., Marshall, NC 28753**
 - Daily hours M-F: 8:30 a.m. – 4:30 p.m.; closed 11:00 a.m. – 12:00 p.m. for lunch.
 - Open Saturdays: 9:30 a.m. – 12:00 p.m.

- **Micaville – 28755 /Alternate location: 670 W. Main St., Burnsville, NC 28714**
 - Daily hours M-F: 8:30 a.m. – 4:30 p.m.
 - Open Saturdays: 9:00 a.m. – 12:00 p.m.

- **Montreat – 28757 / Alternate location: 2 Tucker Rd., Ridgecrest, NC 28770**
 - Daily hours M-F: 12:30–4:30 p.m.

- **Penland – 28765 / Alternative location: 899 Oak Ave., Spruce Pine, NC 28777**
 - Daily hours M-F: 8:00 a.m. – 4:30 p.m.
 - Open Saturdays: 10:00 a.m. – 12:00 p.m.

- **Rosman – 28778 / Alternate location: 272 Main St., Rosman, NC 28772**
 - Daily hours M-F: 9:00 a.m. – 4:00 p.m.; closed 12:30–1:30 p.m. for lunch.
 - Open Saturdays: 10:00–11:00 a.m.

- **Swannanoa – 28765 / Alternate location: 1141 Tunnel Rd., Ste. C, Asheville, NC 28805**
 - Daily hours M-F: 8:30 a.m. – 5:00 p.m.
 - Open Saturdays: 9:00 a.m. – 1:00 p.m.

All remaining locations are attempting delivery where it is safe to do so. Multiple United Parcel Service (UPS) sites continue to be affected by power, flooding, and downed trees/power and lines/storm related obstacles. The Hendersonville and Asheville UPS buildings are currently operational and are being powered by portable generators. Delivery of packages in these areas is increasing as road conditions improve daily.

No drop shipments will be accepted at any of the locations listed below. The following sites are closed with no retail or delivery:

- Barnardsville – 28709
- Cedar Mountain – 28718
- Hot Springs – 28743
- Rosman – 28772
- Swannanoa – 28778

The following site is closed with no retail, but delivery is being attempted where it is safe to do so:

- Newland – 28657